

i have qwest choice tv service in scottsdale arizona..i have tried to get qwest to offer CC information on their different channels as well as their tv program guide. All others offer this information, like directv, dishtv, cox cable, newspapers and tv guide but on qwest you never know what is or is going to be offered in captions..the CC logo is never used on the programs or the guide so the viewer can only guess what may or may not be shown in captions..after a year of asking Qwest they still refuse to help.THIS IS A QUALITY ISSUE.it may not be a FCC rule but it should be.it clearly was the governments intention or why would All the other TV services offer the information.?.it could be a major help to the hearing impaired but qwest has turned its back..please help fix this problem..